

Table 1) The rate of satisfaction of prosthetic and receiving services in participating transtibial amputee veterans in the study

Questions in the Questionnaire	Mean
Satisfaction of prosthesis (n= 100)	
No pain when wearing the prosthesis/orthosis	3.39±1.14
Prosthesis/orthosis proper price	3.23±1.23
Controllability of prosthesis/orthosis weight	3.25±1.17
Ease of the use of prosthesis/orthosis during the day	3.17±1.17
Ease of wearing prosthesis/orthosis	3.48±1.22
Good appearance of prosthesis/orthosis	3.41±1.16
Durability of prosthesis	3.32±1.15
No tears in cloths during using them	3.07±1.25
No skin injury (scratches or irritation)	7.80±1.29
Cost of purchase and maintenance of prosthesis/orthosis	2.96±1.47
Affordance for repairing or replacing prosthesis/orthosis	2.53±1.57
Satisfaction of services (n=99)	
Receiving reasonable time frame appointment	4.27±0.68
Staff's courtesy	4.74±0.44
Reasonable waiting time for examination	4.48±0.64
Providing enough explanation for selecting the most appropriate device	4.05±0.98
Receiving opportunities for expressing the concerns about the device	4.37±0.84
Staff responses to the questions and concerns	4.30±0.80
Giving instruction for using and maintenance of device	3.69±1.22
Talking about the probable problems	4.05±1.06
Coordination between staffs and physicians	4.23±0.88
Involving users in the decision-making process	3.97±1.06

Table 2) Transtibial amputee veterans' satisfaction of prosthesis device and services as among demographic variables (n-100)

Parameter	Satisfaction of device	Satisfaction of service
Location of amputation		
Right foot	44.72±11.26	63.30±23.04
Left foot	49.49±13.97	65.12±22.16
Both	44.19±9.07	69.31±21.27
Duration of using prosthesis		
Less than 4 hours	44.81±9.80	65.31±24.05
4 to 8 hours	51.36±20.29	75.87±20.16
8 to 12 hours	46.03±7.60	64.09±22.56
12 to 16 hours	46.57±10.08	57.50±17.85
16 to 20 hours	41.04±15.48	78.34±22.99
More than 20 hours	43.94±0.01	100.00±0.01
Age range		
Less than 40 years	48.95±17.96	78.70±20.65
40 to 49 years	44.68±11.87	65.83±21.49
50 to 59 years	46.29±9.90	63.80±22.81
More than 60 years	44.69±3.05	49.16±3.95