

Table 1. The mean scores and results of the one-sample T-test for evaluating clients' satisfaction about the Legal Medicine Organization physicians' method to provide information in the 10 top provinces

Items	Scores	t
1- How to provide information about the place for physicians' examinations	4.17±0.85	57.23
2- How to provide information about the timeline of doctor's appointment	4.17±0.81	59.58
3. How to provide information about the required documents by a doctor	4.20±0.82	60.63
4- How to provide information about the time needed for treatment	4.18±0.87	55.84
5. How to provide information about the procedures for medical examinations by physician	4.20±0.85	58.8

For all items $p < 0.001$

Table 2. The mean scores and results of the one-sample T-test in evaluating clients' satisfaction with the expertise and skills of physicians in the legal Medicine Organization in the top 10 provinces

Items	Scores	t
1- Satisfaction with doctor's specialty	4.23±0.88	57.45
2- Satisfaction with the skill and expertise of the physician	4.22±0.85	59.54
3. Satisfaction with the physician's quick performance	4.27±0.83	61.31
4- Satisfaction with the accuracy of the work done by the physician	4.26±0.85	60.88
5. The extent to which the physician uses the unnecessary laws and regulations	3.79±1.22	25.63

For all items $p < 0.001$

Table 3. The mean scores and results of the one-sample T-test in evaluating Clients' satisfaction with the physicians' commitment in the legal Medicine Organization in 10 top provinces

Items	Scores	t
1- The level of satisfaction with the physician's responsibility	4.25±0.84	61.2
2- The level of satisfaction with observing rules by physician	4.28±0.79	66.35
3- The level of satisfaction with observing justice and equality by physician	4.25±0.83	61.91
4- The level of satisfaction with positive tendency of the physician to provide service	4.26±0.81	63.82
5- The level of satisfaction with timely and full attendance of physician at work	4.27±0.81	63.99
6- The level of satisfaction with successor presence in the absence of the main director	4.14±0.86	52.90
7- The level of satisfaction with physician's recommendation for treatment	3.79±1.21	25.67
8- The level of effectiveness of the order and recommendation by physician	3.76±1.23	24.58

For all items $p < 0.001$

Table 4. The mean scores and results of one-sample T-test in evaluating clients' satisfaction with physicians' respect in the Legal Medicine Organization in 10 top centers

Items	Scores	t
1- Satisfaction with physician response	4.22±0.88	57.15
2- The level of satisfaction with physician's discipline	4.30±0.79	67.98
3. The level of confidence in the response from the physician	4.25±0.82	62.71
4- The level of satisfaction with responding to a complaint if a problem arises with the physician	4.17±0.86	54.28
5- The level of satisfaction with observing respect by physician	4.37±0.81	69.66

For all items $p < 0.001$

Table 5. The mean scores and results of the one-sample T-test in assessing clients' satisfaction with medical and non-medical environment in Legal Medicine Organization in 10 top provinces

Items	Scores	t
1- Satisfaction with the cleanliness of the physician's workplace	4.29±0.79	67.64
2- The level of satisfaction with using medical and non-medical equipment by the physician	4.18±0.85	55.97

For all items $p < 0.001$